

# Annex n. 1-Letter of Complaint

Addressee: Cool Gear Store s.r.o.

IČ (identification number): 11720921      DIČ (VAT ID): 11720921

Email: support@cool-gear-store.com

## Making a Claim

I'm also asking for issuing a Certificate about the Complaint and at the same time, I am asking ask for a Confirmation to be issued stating when I applied this right, what the content of the complaint is, how I request it to be resolved, together with my contact details for the purpose of providing information about the resolution of the complaint.

Date:

Signature:

Date of conclusion of the contract:	
Name and Surname:	
Adress:	
E-mail adress:	
Product which is claimed:	
Description of defects of the Product:	
Proposed method of resolving the complaint:	

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 Cool-Gear-Store s.r.o

 support@cool-gear-store.com